



Modernizing Tax Payments

Simplifying the Process for Taxpayers

Opening Remarks

Your Moderator



If you have a question during the session, please write it on an index card and hold it up.

Modernizing Tax Payments: Simplifying the Process for Taxpayers



J. Brad Lewis
F&E Payment
Pros
President



Gary Norton
ReCo
President



**Niko
Spyridonos**
Autoagent
Founder & CEO

- The shift toward modernizing government payments by leveraging digital tools for communication, efficiency, and enhanced taxpayer satisfaction
- Leveraging technology to enhance taxpayer communication and reduce operational costs.

(In the past couple of years, the shift towards digital payments has grown significantly.)



Jeff Brodsly
ReCo
Owner & CEO

Panelists



J. Brad Lewis

F&E Payment
Pros

President

Optimizing Communication & Data for Better Payment Processes

- **Efficient Payments:** Self-service kiosks and remittance tools simplify processes.
- **Easy Tracking:** Centralized tools reduce costs and effort.
- **Secure Compliance:** Automated verification ensures accuracy.
- **Complete Support:** Optimizes front- and back-office payment ops.



Gary Norton

ReCo

President

Seamless Cashiering Integrations & Security in Payment Processing

- **Integrated Cashiering:** Blends in-person and digital payments for secure, efficient workflows.
- **Unified Tracking:** Real-time tracking across platforms improves efficiency and oversight.
- **Streamlined Staff Operations:** Insights into systems and integrations that have directly enhanced efficiency, saving time for teams.



**Niko
Spyridonos**

Autoagent
Founder & CEO

Automating & Balancing Payments Between Government & Payers

- **Automated Government Payments:** Solutions that adapt to evolving payment trends.
- **Treasurer-Focused:** Supports both escrow and individual taxpayer payments.
- **Accuracy Assurance:** Prevent duplicate payments, streamline processing.

Questions for Panelists

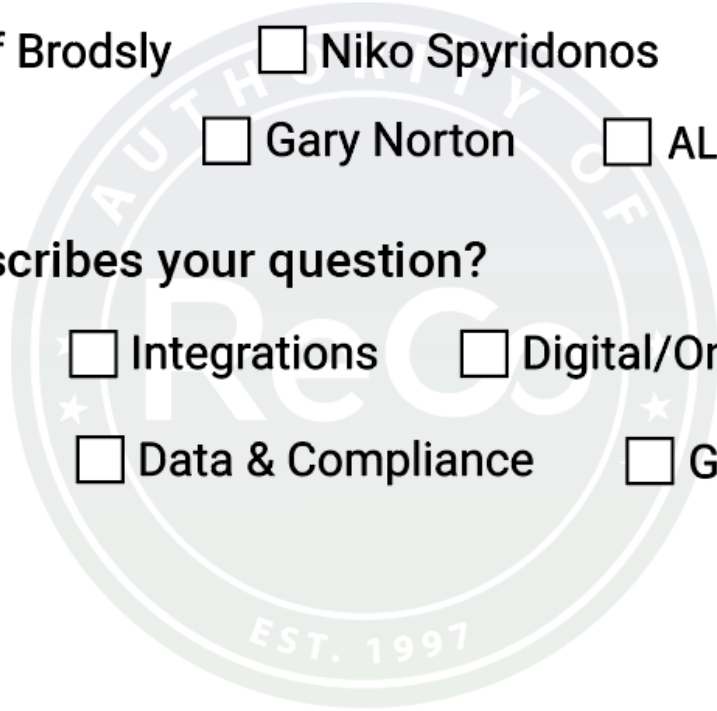
County: _____ Contact Name: _____

Question for: Jeff Brodsky Niko Spyridonos J. Brad Lewis
 Gary Norton ALL

What category best describes your question?

Cashiering Security Integrations Digital/Online Payment Solutions
 Payment Efficiency Data & Compliance General Challenge

Question:



Panel Discussion

Key Topics

- Transforming Tax Payments with Digital Tools
- Enhancing Outreach with Data Capture
- Challenges of Phasing Out Legacy Systems
- Make Online Payments Easy
- Balancing Innovation with Security



Audience Q&A

- Implementing QR Codes & Web Portals
- Managing Taxpayer Communication
 - Building Digital Engagement
- Success Stories with Digital Tools

Closing Remarks

The power of **digital communication tools** for simplifying taxpayer interactions and streamlining processes.



Jeff Brodsly

ReCo

Owner & CEO

Thank you for joining us!



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